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City of Greenville

Press Release

CITY IMPLEMENTS AUTO ATTENDANT

Greenville, IL, January 11, 2010: In an effort to provide increased efficiency and customer service, the City of Greenville has implemented an auto attendant system greeting which will greet all incoming calls. Callers may choose to be transferred to a specific extension, go directly to voice mail, or hear a company directory. At any time the caller can opt to speak directly to a receptionist by dialing zero.

If you have any questions in regards to the new auto attendant system, please contact the Municipal Building at 664-1644.

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For Immediate Release